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Cc: [ - ] .  
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Subject: Fw: Toyota PQSS Executive Summary through March 29, 2008.

Regards,  
Gary Heine  
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----- Forwarded by Gary Heine/TMS/Toyota on 04/03/2008 06:15 PM -----

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cc <Randy\_Wagner@toyota.com>, <Jeff\_Northrup@Toyota.com>, <craig\_erickson@toyota.com>, <matt\_allen@toyota.com>, <brian\_lyons@toyota.com>, <Howard\_Abrahams@toyota.com>, <michael\_jarboe@toyota.com>, <Russell\_Suzuki@toyota.com>, <ed\_quirk@toyota.com>, <mike\_pricer@toyota.com>, <charles\_lee@toyota.com>, <Mike\_Robinson@toyota.com>, <Randy\_Reida@toyota.com>, <Gary\_Heine@Toyota.com>, <Bob\_Nagai@toyota.com>, "Stephenson, Bill" <Bill.Stephenson@nielsen.com>, "Enzweiler, Julie" <Julie.Enzweiler@nielsen.com>, "Hamm, Scott" <Scott.Hamm@nielsen.com>, "Patak, Elizabeth" <Elizabeth.Patak@nielsen.com>  
Subject Toyota PQSS Executive Summary through March 29, 2008

Hello,

Attached please find the Toyota Quality Executive Summary report reflecting data from March 16, 2008 – March 29, 2008. The reporting site (<http://toyota.reports.buzzmetrics.com/main.asp>) has also been updated with the latest information. This report contains multiple High Priority quality issues. Please note that no owner-defined Scion vehicle quality problems are prevalent during this two week time period.

Toyota

4Runner Current Generation

- Rattles

- Peeling Clear Coat/Rust

4Runner Previous Generation

- Engine Drivability Issues

- Vehicle Electrical Smoldering

Camry Current Generation

- V6 Transmission Issues

- 4-cylinder Transmission Flares

- Dashboard, Windshield Creak

- Engine Noise

- Vibration at Low Speeds, Turning

- Cam Timing Valve Assembly

Celica Overall

- Belt Tensioner

- Replacement Battery Issue

Corolla Current Generation (Redesigned 2009)

- Interior Rattles

Corolla Previous Generation

- Poor Fuel Economy
- Difficult/No-Start
- Rough Shifting/ECM
- Excessive Paint Chipping

Prius Current Generation

- Unintended Acceleration
- Traction Control Problems
- Stereo Static/Problems
- Headlight Problems
- Fueling Difficulties

Prius Previous Generation

- Intermittent No-Start & P3191/P3101 Codes

RAV4 Current Generation

- Excessive Wind Noise
- Peeling Paint
- VSC Light Illuminates at Stop Lights

Sequoia Current Generation (Redesigned 2008)

- Engine Whine NOT Stereo Speaker Static

Sienna Current Generation

- Excessive Engine Noise
- A/C Problem
- Wheel/Rim Rust Blisters

Tacoma Current Generation

- Clutch Problems
- Suspension Bottoms Out
- Bumper Rust

Tacoma Previous Generation

- Frame Rust

Tundra Current Generation

- Stiff Ride
- Engine Noise
- Bumper Rust

Yaris Overall

- Squeaking Brakes
- Clutch Problems

Lexus

Lexus ES 330

- Transmission Fluid Leak

Lexus ES 350

- Transmission Flare
- Engine Ticking
- Pre-Collision Radar System

Lexus GS 430 Overall

- Interior Rattles
- Slow Acceleration, Engine "Wheezing"

Lexus LS 460

- Excessive Wind Noise

Please feel free to contact us if you have any questions.

Thanks,

Joe Colacurcio

Automotive Industry Analyst

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